

APRIL 2012



Save Energy. Save Money.

NVENERGIZE

Learn how to use *NVEnergize Tools*.
Watch a Video at nvenergize.com/videos

Connect with NV Energy



Smart Tools

NV Energy's standard meter for electric service is a digital Smart Meter. Our meters are tested and meet ANSI (American National Standards Institute) and Nevada's regulatory standards for accuracy. We take great care to ensure your bill is accurate and it all starts with a reliable meter.

Smart Meters collect whole household energy use information. Approximately 35-60 days after your Smart Meter has been installed,



this data can be accessed by customers via a secure network by signing up for MyAccount at nvenergy.com. *Meters are currently being deployed in northern Nevada and tools are expected to be available later this year.*

Residential customers may view energy use by day, in 15-minute intervals, by outside temperature, compare usage to previous months and see a projected bill. All of these tools are designed to help customers take control of their energy use. More information on Smart Meters can be found at nvenergize.com.

In northern Nevada, gas meters will be equipped with a module to allow access to energy use information via MyAccount.

Learn how to save energy and money, sign up for MyAccount at nvenergy.com

**Our offices will be closed on Monday, May 28
in observance of Memorial Day.**

Email Alerts

If a Smart Meter is installed at your home and your MyAccount tools have been activated, you can receive an email alert when your energy usage or dollar amount for the month goes over what you specify. It's easy to sign up for email alerts on MyAccount at nvenergy.com.

Go to nvenergize.com/videos and watch our step-by-step video online.

Reduce Energy Waste

Areas that leak air into and out of your home can cost you a lot of money. One of the simplest energy- and money-saving tasks you can do is caulk, seal, and weather strip all seams, cracks, and openings to the outside.



Digging Soon?

If you plan to plant a tree, install a fence or begin a home improvement project... wait! Here's what you need to know first. Whether you plan to do it yourself or hire a professional, smart digging means calling 811 before each job.



**Know what's below.
Call before you dig.**

Unlicensed Healthcare Task Force

A growing problem of unlicensed healthcare in Nevada's Latino community has prompted the creation of a Task Force of state agencies and civic partners. Meetings were held recently to increase enforcement and awareness of illegal medical practices. The next video conference will take place between Carson City and Las Vegas locations at 1 p.m. on Tuesday, April 24 and is open

to the public. Locations are room 2134 of the Legislative Counsel Bureau on 401 South Carson Street in Carson City and room 4412 of the Grant Sawyer Building on 555 East Washington Avenue in Las Vegas.

For more information about the public awareness campaign, please visit

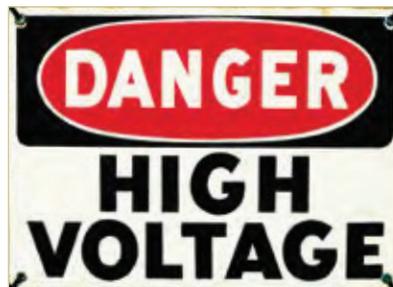
www.unr.edu/latinocenter

Substation Safety

Warning signs are posted around electric substations because of the very high voltages used in them. These high voltages, from 69,000 to 500,000 volts, can cause immediate harm, including death, to untrained and unqualified personnel. This is why the entry to substations is restricted.

Unauthorized entry into a substation is a crime – so is stealing materials from

the substation. Never enter a substation and do not touch any electrical equipment, power lines, or anything that may be touching a power line.



For Our Northern Neighbors

NV Energy is concerned about your safety. If you think you smell natural gas, don't ignore it. Evacuate the area and call NV Energy immediately at 775.834.4100 for a free inspection or call emergency personnel at 911.

Every Watt Counts

Plug home electronics, such as TVs and DVD players, into power strips; turn the power strips off when the equipment is not in use—TVs and DVDs in standby mode still use several watts of power.

More Questions

For more information visit:
nvenergy.com

For Customer Service:

Northern Nevada

Call 775.834.4444

or toll free 800.962.0399

Para Español llame al
775.834.4700

Southern Nevada

Call 702.402.5555

Para Español llame al
702.402.5554

To Report an Outage

To report an outage outside of the Reno and Carson City area, call 800.962.0399
Reno and Carson City residents, call 775.834.4100

Southern Nevada

To report an outage, call
702.402.2900

