



JUNE AND JULY 2012 

**Save Energy.  
Save Money.**

**NVENERGIZE**  
Knowing when you use energy can help you save it. Learn more about a new tool on MyAccount at [nvenergize.com](http://nvenergize.com)

Connect with NV Energy   

## Energy Smart Tools

MyAccount gives you easy-to-use tools to help you save money and manage your energy usage at home. Sign up for MyAccount by visiting our website at [nvenergy.com](http://nvenergy.com) and have your account number handy. Once you've logged on, take advantage of the tools available.

You can compare your energy bill to similar homes in your area, see where your household energy goes, find ways to save by reducing your energy costs or complete a free energy audit of your home online.

For customers who do not own a computer, you can schedule an energy efficiency consultation of your home by calling Customer Service in northern Nevada at 775.834.4444 or 800.962.0399 or in southern Nevada at 702.402.5555 or 800.331.3103.

Once you've had your Smart Meter for 45-60 days and you've signed up for MyAccount, you can log on and learn more about your energy usage. You can check on how much energy you've used, its cost and see your projected bill for the month.

*Visit [nvenergize.com/videos](http://nvenergize.com/videos) to learn more about your options.*

## Plunge into Savings

If your home has a swimming pool, you are one of more than 110,000 residential pool owners in the Las Vegas Valley. Your pool is your home's second largest consumer of electricity, and collectively these pools use 385 million kWh each year – mainly because of inefficient single-speed pumps. But if every Las Vegas pool owner converted to a variable-speed pool pump, the energy savings would be like taking 36,000 homes off our electric grid for one year.

Ready to save? Talk to your pool professional or participating pool retailer about variable-speed pool pumps and a \$200 NV Energy rebate.\*

*Visit [nvenergy.com/pools](http://nvenergy.com/pools) or call your program hotline at 702.402.1111.*

\* Southern Nevada customers only.



## Save with Solar Hot Water

On average, energy used to heat residential hot water systems accounts for up to 30 percent of a homeowner's utility bill. Solar hot water technology is less expensive and more efficient compared to other renewable energy alternatives. Now with new and higher incentives from NV Energy, solar hot water is an investment that will benefit the environment and your pocket book.

In northern Nevada, the natural gas program is also open to residential customers, small business owners and public buildings.



Call 866-786-3823 for details or visit our website at [nvenergy.com/solarwater](http://nvenergy.com/solarwater)

## As Temperatures Rise

As it gets hotter outside, the more energy you use inside. But you can prepare your home for the summer heat, saving energy and money, with these simple conservation tips.

- Replace air conditioning filters regularly and make sure the area around your unit is clear of debris.
- If you have a pool, ensure that your pool pump is only running 8-12 hours per day. Visit [nvenergy.com](http://nvenergy.com) to see how to qualify for an instant \$200 rebate to install a newer, more efficient variable speed pump, which could save up to 80 percent off pool associated energy costs.
- Use compact fluorescent bulbs instead of incandescent ones.
- Replace normal thermostats with programmable thermostats and set it to 78-80 degrees when you're at home. Set it 5-10 degrees warmer at night or when you're not at home.
- Lower the thermostat on your water heater to 120° F.

Visit [nvenergy.com/save](http://nvenergy.com/save) for more energy saving tips.

## Safety Tips

NV Energy is always concerned about your safety. If you see a fallen power line, this is a life-threatening situation. Warn people to stay away and call 911. Emergency personnel are trained to handle the situation until NV Energy personnel can make the scene safe.

For our Reno-Sparks natural gas customers, if you think you smell natural gas, don't ignore it. Evacuate the area and call NV Energy immediately at 775.834.4100 for a free inspection or call emergency personnel at 911.

Our offices will be  
closed on  
Wednesday, July 4  
in observance of  
Independence Day.

### More Questions

For more information visit:  
[nvenergy.com](http://nvenergy.com)

For Customer Service:

**Northern Nevada**

Call 775.834.4444

or toll free 800.962.0399

Para Español llame al  
775.834.4700

**Southern Nevada**

Call 702.402.5555

Para Español llame al  
702.402.5554

### To Report an Outage

To report an outage outside of the  
Reno and Carson City area,  
call 800.962.0399

Reno and Carson City residents,  
call 775.834.4100

Southern Nevada

To report an outage, call  
702.402.2900

