

MARCH 2012



Save Energy. Save Money.

NVENERGIZE

Learn more about Smart Meter facts
at nvenergy.com.

Connect with NV Energy



Smart Questions

NVEnergize is our Smart Meter and Smart Grid initiative that will help you take control of your energy usage. We've compiled frequently asked questions that can be found, along with more program details, on our website at nvenergy.com or at NVEnergize.com. Here are a few samples.

Q: Are the meters accurate?

A: Yes. There are three tests NV Energy uses to confirm this. First, the manufacturer tests all meters. Second, NV Energy tests a sample of meters. Third, the University of Nevada, Reno conducted independent lab tests on a sample of meters. All tests show that smart meters meet American National Standards Institute (ANSI) accuracy standards. Also, after installation, NV Energy will read meters both manually and remotely for a period of time to ensure the meter and our system are operating properly.



Q: How will NVEnergize help me?

A: NVEnergize will provide the data you need to see how much energy you use at specific times throughout the day. You'll know how your usage compares to your budget in order to make energy choices that best fit your lifestyle and budget. You'll be able to view this data through MyAccount at nvenergy.com or other tools like mobile devices or in-home energy displays.

Learn more at
NVEnergize.com.



Know What's Below

Call 811 before you dig. It's the law. The depth of utility lines varies and there may be multiple utility lines in a common area. Call two days in advance of digging

to request someone to be sent to mark underground facilities. To learn more about Call Before You Dig, visit their website at www.call811.com.



**Know what's below.
Call before you dig.**

Retrofit Your Buildings

Business owners... is your refrigerated display case losing its cool? Are your parking garage lights blazing day and night? Does your HVAC equipment run endlessly? Before you invest in new equipment, visit the Sure Bet program. We can help identify energy-efficient options that will save you money. The program also offers incentives that can reduce your up-front project costs and make it even easier to invest in energy efficiency.

Learn more at nvenergy.com/surebet



Dive into Savings

In southern Nevada, investing in the energy-efficiency of your pool may reward you for years to come. An older, single-speed pump could cost you up to \$950 each year. NV Energy offers pool owners an instant \$200 rebate when you install a new energy-efficient, variable-speed pool pump. You could reduce your pool energy use by as much as 80 percent and save up to \$760 each year.*



Talk to your pool professional or participating pool retailer about NV Energy rebates and which variable-speed pump is right for you.

Visit nvenergy.com/pools or call our program hotline at **702.402.1111**.

**Compared to a 2 HP single-speed pump, at 2,000 watts, operating 10 hours per day, 365 days per year, at \$0.13/kWh. Savings may vary based on individual use. Rebate offer in southern Nevada only.*

Green Cross

Are you or a permanent member of your household dependent on electrically operated medical equipment in use 24-hours a day? Contact Customer Service. Once enrolled, you will receive advance notification of scheduled electric outages for service maintenance. In the event of an unexpected power outage, we will take the steps necessary to restore power as quickly as possible.

Overhead Line Safety

If you plan on doing any work near overhead power lines, arrangements can be made to assist you to accomplish the work safely and in compliance with Nevada law.

*Call Before You Crane at
702.227.2929
at least five days before
you begin.*

More Questions

For more information visit:
nvenergy.com

For Customer Service:
Northern Nevada
Call 775.834.4444
or toll free 800.962.0399
Para Español llame al
775.834.4700

Southern Nevada
Call 702.402.5555
Para Español llame al
702.402.5554

To Report an Outage

To report an outage outside of the Reno and Carson City area, call 800.962.0399
Reno and Carson City residents, call 775.834.4100

Southern Nevada
To report an outage, call
702.402.2900

